

Training Calendar 2016



Please review the list of available workshops. Registered businesses are required to send representatives to at least four of the five workshops topics on offer. **These workshops are offered free of charge** (only for registered businesses).

Note: Businesses will be able to book online or through downloading the registration form and sending it back via email or post. This will be available in early February 2016. Please contact the Campaspe Murray Welcoming Business program team for further information.

Understanding Inclusion : This workshop aims to bring about awareness of why including and giving good customer service to all people in our community regardless of ability or diversity will enhance business profit and also help our community in the process. Our facilitators will run you through their top tips to make you business more welcoming.

Date	Time	Town	Venue
23 February	8:30am-10:30am	Echuca	Quest Apartments Echuca
19 April	8:30am-10:30am	Kyabram	Kyabram District Health Service Group Room
21 June	8:30am-10:30am	Moama	Moama Comfort Inn
19 July	8:30am-10:30am	Rochester	Rochester Racecourse Recreation Reserve

Understanding Poverty : Campaspe Murray has one of the highest levels of poverty in Australia and when you live in poverty you face challenges most middle class people do not know about. This workshop gives participants a brief insight into class differences and will give you some actions you can implement within you business to assist customers whom live in poverty.

Date	Time	Town	Venue
1 March	8:30am-10:30am	Kyabram	Kyabram District Health Service Group Room
26 April	8:30am-10:30am	Rochester	Rochester Racecourse Recreation Reserve
26 July	8:30am-10:30am	Echuca	Shire of Campaspe Function Room
25 October	8:30am-10:30am	Lockington	Lockington District Bush Nursing Centre

Mental Health First Aid Workshop : Chances are that you know that there are several people in your life—whether they be customers, staff in your business or family members who have suffered or are suffering with mental health problems. This workshop is a two hour snapshot of normally a 12 hour course, giving participants, not only insight into mental health but practical ways into assisting people experiencing this debilitating condition.

Date	Time	Town	Venue
15 March	8:30am-10:30am	Moama	Comfort Resort Moama
17 May	8:30am-10:30am	Rushworth	Rushworth Community House Training Room
2 August	8:30am-10:30am	Rochester	Rochester Racecourse Recreation Reserve
6 September	8:30am-10:30am	Echuca	Shire of Campaspe Function Room

Understanding Aboriginal Culture: The aim of this workshop is to increase participants awareness of aboriginal culture and identity and give an understanding of the impact of colonisation and past government policies have affected Aboriginal people. This is a chance to gain an understanding and value our local Aborigi-

Date	Time	Town	Venue
22 March	8:30am-10:30am	Echuca	Shire of Campaspe Function Room
9 August	8:30am-10:30am	Kyabram	Kyabram District Health Service Group Room

Communication Access: Communicating with your customers is crucial for business success. In this workshop the facilitators will guide you through how to communicate with people of all abilities and diversity. The workshop will also provide practical ways you can stand out from other business in the way of promotion and provision of good customer service .

Date	Time	Town	Venue
3 May	8:30am-10:30am	Moama	Comfort Resort Moama
12 July	8:30am-10:30am	Kyabram	Kyabram District Health Service Group Room
23 August	8:30am-10:30am	Echuca	Shire of Campaspe Function Room
18 October	8:30am-10:30am	Rushworth	Rushworth Community House Training Room

Socially Inclusive Organisations

- intensive training opportunities :

Registered businesses of the Campaspe Murray Welcoming Business Program are invited to attend additional training through the Socially Inclusive Communities project. Please note these opportunities are optional and do incur a cost.

For more information on these training opportunities contact **Christine Walters**, Social Inclusion Project Coordinator on 5484 4367 or email at Inclusion@campaspepcp.com.au

Training Opportunity	Dates and times	Venue	Cost	
			For Campaspe PCP partners or Registered Welcoming Businesses per person	For all other organisations/ Businesses per person
Understanding Aboriginal Culture for Health Professionals	3rd March 9:30am – 4.00pm	Rochester Elmore District Health Service—Training Room	\$100	\$200
Mental Health First Aid Certificate Course– 12 hour course	5th and 12th May 9.30am—4.00pm	Echuca Regional Health—Education Centre Hall	\$75	\$125
Bridges Out Of Poverty -2 day course	28th and 29th June 8.30am to 4.30pm both days	St Marys Primary School Community Hall—Echuca	\$150 for two days \$100 for day one only	\$300 for both days \$180 for day one only
Understanding Aboriginal Culture for organisations	13 September 9.30am to 4.00pm	Yorta Yorta Nation training centre , Barmah	\$100	\$200
Mental Health First Aid Certificate Course– 12 hour course	4th October and 11th October 9:30am – 4.00pm on both days	Rochester Racecourse Recreation Reserve	\$75	\$125



Proud to be a Campaspe Murray Shire Welcoming Business program is one of four initiatives of the **Socially Inclusive Communities Project** coordinated by Campaspe Primary Care Partnership , auspiced by Community Living and Respite Services and funded by the Australian Government Department of Social Services.

The goal of the Socially Inclusive Communities project is to build resilience, acceptance and cohesiveness within the communities of Campaspe and Murray to promote inclusion and participation for all.

The Socially Inclusive Communities Project will target the wider community to promote acceptance of diversity and inclusive practices across the Shire of Campaspe (VIC) and the cross-border Murray Shire (NSW). Reflective of the composition of our community, we will focus on promoting acceptance of Aboriginal people, people with disability and individuals at risk of social exclusion (rurally isolated/economically vulnerable).

The Proud to be a Campaspe Murray Shire Welcoming Business program is funded by the Australian Government Department of Social Services and the Victorian Government Department of Health and Human Services.

Go to www.dss.gov.au or www.dhhs.vic.gov.au for more information.

For more information on these training opportunities or the Welcoming Business program contact

Christine Walters, Social Inclusion Project Coordinator on **5484 4367** or

email at Inclusion@campaspepcp.com.au



The welcoming business program has been developed and endorsed by these organisations:

