CULTURAL DIVERSITY ACCESS POLICY

POLICY NUMBER COMMUNITY - 102

Date Adopted 21 September 2010

Scheduled for review August 2015



PHILOSOPHY UNDERLYING THE POLICY

This policy aims to improve access and recognise the difficulties people from diverse cultural and linguistic backgrounds have when dealing with Council services.

PURPOSE

The purpose of this policy is to express Councils commitment to service access by people from culturally and linguistically diverse backgrounds.

POLICY IN EXPRESSED TERMS

Council has access to the Victorian Interpreter and Translation Service (VITS). This information should be provided in new residents kits and referred to in all relevant correspondence with the community. Shire of Campaspe Employees with roles involving customer contact should be trained in the use of this service.

All Shire of Campaspe employees' whose role involves customer contact should complete cultural diversity training.

Council will examine Australian Bureau of Statistics data after each census to identify trend and population changes in regard to people of diverse cultural and linguistically backgrounds.

EXCLUSIONS

HUMAN RIGHTS

This report has considered and complies with the Human Rights and Responsibilities contained in the Victorian Charter of Human Rights and Responsibilities Act 2006.

DEFINITIONS

RELATED LEGISLATION

ATTACHMENTS

REVIEW PERIOD RESPONSIBLE OFFICER

Five years Public Environments Manager

APPROVAL HISTORY

Adopted	11 October 2005	Minute Book Reference No	9040 (item 9.2)
Revised	21 September 2010	Minute Book Reference No	16407 (Item 12.6)

Chief Executive Officer	
Dated	